

FREQUENTLY ASKED QUESTIONS ABOUT THE WICHITA AMBASSADOR PROGRAM

- **What is the Wichita Ambassador Program?**
 - An initiative of the City of Wichita to provide downtown parking enforcement, hospitality, tourism and public safety services to Wichitans and visitors.
- **Who are the Ambassadors and How Can They Be Contacted?**
 - Susan Howell and Chris Molina -- Full-time Ambassadors
Erica Homan, Cynthia McCord, Autumn Montgomery, and Sidney Tsimonjela -- Part-time Ambassadors
 - Century II office phone - 303-8650; individual cell phones and e-mail, or through Patrol South Dispatch - 337-9200.
- **How are Ambassadors Identified:**
 - They wear navy blue twill "Dockers-style" slacks (or shorts in the summer); white golf-style or long sleeve twill shirts with the program logo.
 - Bright yellow water and wind resistant jackets/vests with program logo
 - Navy backpacks with the program logo.
- **What Areas do the Ambassadors Cover?**
 - The service area is bounded by Washington on the East, Central on the North, McLean on the West and Kellogg on the South. The area is divided at Douglas into a north and a south district.
 - Hours of program operation are 9 a.m. to 7 p.m. Monday through Thursdays and 9 a.m. to 9 p.m. on Fridays and Saturdays.
- **How do the Ambassadors Get Around?**
 - Ambassadors will primarily be on foot covering their respective areas, enforcing parking, assisting citizens, and working with businesses.
 - They drive brightly colored zero-emission electric vehicles that are decorated with Ambassador Program logo and graphics. Fully charged in 6 to 8 hours by plugging into a standard 110-volt outlet, GEMs can travel up to 35 miles at speeds of 25 mph.
- **Who Supervises the Ambassador Program?**
 - Larry Lahaie and John Hale of Century II (264-9121) and Sgt. Donnie Phelps of Patrol South (337-9200) provide the day to day supervision of the Ambassadors. The Ambassador Office is located in Century II (303-8650).
- **Who Can Answer Other Questions and Provide Additional Information?**
 - Terry Cassady, Development Assistance Director, City Manager's Office, 268-4371.